GEORGIA TECH INFORMATION TECHNOLOGY

CONNECT WITH US!

LANGUAGE INSTITUTE

ORIENTATION

CREATING THE NEXT

Georgia Tech | Office of Information Technology

WHAT WE OFFER

We offer over 50 different services for students, faculty, and staff.

Including:

- Wi-Fi

- Passport

- Email

- Free Software Downloads

- Printing Services

- Computer Support

- Labs & Clusters

- And More!

eduroam

- LAWN (Local Area Walkup & Wireless Network):

  - Available in every building, dorm, classroom, and most labs, common spaces, and offices.

  - Enabled for all students with a valid GT Account

  - **Student laptops must support both 5GHz and 2.4GHz Wi-Fi**

  - **Recommended configuration for all Wi-Fi Devices is Dual-Band 802.11ac**

  - **Lawn.gatech.edu**

- Buzzport
  - Campus Portal
  - Links to Registration, Financial Aid, Bursars and much more.
  - **Buzzport.gatech.edu**

- Canvas
  - Student – Professor communication hub
  - Class submissions
  - Online Discussion

Passport

- **Passport.gatech.edu**

- Manage your GT Account Profile

- Change your password and hints

- Update your emergency notifications

  - GTENs – Georgia Tech Emergency Notification System

  - Emergency Updates – Call, Text or Emailed to you

Printing Services

- Print Release Stations

    - Students Allotted $2.20/wk

    - B&W - $0.04 / Full Color - $0.19

- Central PS

    - Free! Up to 1200 pages per semester

- Print from your laptop

    - Download the software at **www.software.oit.gatech.edu**

    - Or upload your files to **http://myprintcenter.gatech.edu**

- Print from your mobile device

(**http://myprintcenter.gatech.edu**).

This site is ONLY accessible on a campus network (VPN, GTWifi, etc.) MyPrintCenter acts much like an

online release station

More information on student printing at **library.gatech.edu/services/printing.php**

Email

- MS Outlook – Office 365 Mailbox

  - 50 GB mailboxes

  - Web access via Outlook Web App (OWA)

  - Mobile App access

  - Access to OneDrive

  - Integrated address book and shared calendar through Outlook

  - Http://oit.gatech.edu/service/communications/office-365

Free Software Downloads

- Available to all students

  - MS Office 365 Pro Plus

  - Printing packages

  - 3D Modeling Software

  - Advanced Mathematics Software

  - Matlab

- Download at **software.oit.gatech.edu**
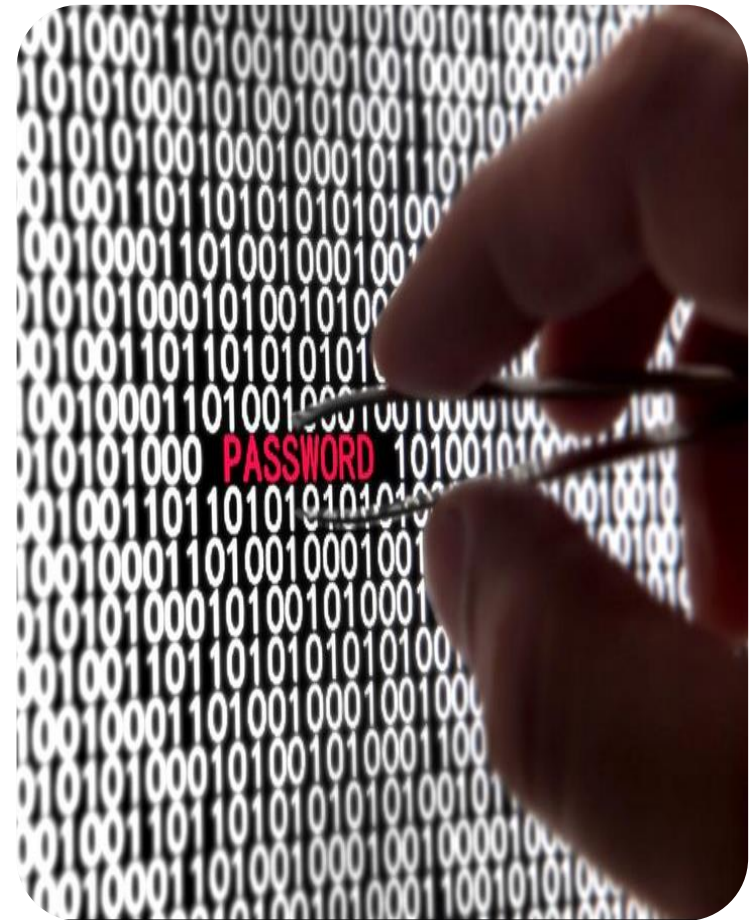
Lynda.gatech.edu

- Online learning community

- Video tutorials to help anyone learn:
  - Business
  - Software
  - Technology
  - Creative Skills
  - German, French, and Spanish

- Free for Tech Students!

Password Security Tips:

- **DON'T** share it

- **DON'T** use the same one for other sites

- **DON'T** write it down

- **DO** change more than just the last character

- **DO** make your password something you can remember

Other Security Tips:

- Back-up your computer

- Lock your profile anytime you step away

- Register your devices (phone, computer, tablet, etc.) with GTPD - http://police.gatech.edu/services/property/

- **BEWARE PHISHING SCHEMES!**

  https://security.gatech.ed/how-avoid-being-phished

Common Phishing Schemes

- Someone asks you for your personal info or money via email

- Someone asks you to click an email link that will download a virus onto your computer or phone

- Someone provides a link that goes to a password collection website

CNUSP – Computer & Network Usage Security Policy

- Ensures ethical and legal use of Georgia Tech's IT resources

- Protects you as an IT resource user

- Ensures Georgia Tech resource users follow copyright laws and regulations

- YOU have the responsibility!

What happens if your

- Computer crashes?

- You get a virus?

- You can't download the printing software?

- You're having trouble accessing buzzport or T-Square?

- You need help with any of the resources we've mentioned?

Ask IT Support for Help!

WHO CAN HELP ME

Tech Support Center

- www.tsc.oit.gatech.edu

- Located on the second floor of Clough Commons
  - Right behind the main staircase

- Hours:
  - Mon-Fri: 8am – 6pm

- Phone: (404) 894-7173

- Email: support@oit.gatech.edu

Language Institute IT Support

Kirk
O'Keefe Building

Jessica
Biltmore Building

Email: support@pe.gatech.edu

USEFUL LINKS

www.oit.gatech.edu

www.software.oit.gatech.edu

www.tsc.oit.gatech.edu

www.wrecktechs.gatech.edu

www.sco.gatech.edu

www.library.gatech.edu

www.mycloud.gatech.edu

www.myprintcenter.gatech.edu

http://police.gatech.edu/services/property/

www.faq.oit.gatech.edu

(404) 894-7173

support@oit.gatech.edu

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