Frequently Asked Questions

1. For what dates do you provide lodging?

Wednesday, May 29, 2019 through Friday, August 2, 2019.

2. How long can I stay?

Stays cannot be granted beyond Friday, August 2, 2019. You must check out by 8:00 PM on Friday, August 2, 2019.

3. Where do I check-in/out?

Check-in/out will be arranged for Departments depending on date. Specific date/time range must be coordinated with The Language Institute.

4. What are the hours for check-in and check-out?

The Conference Services staff is available for check-in from 8:00 AM - 8:00 PM, 7 days/week. Student guests may check-in any time between 8:00 AM - 8:00 PM on scheduled arrival date. Student guests MUST check-out between 8:00 AM - 8:00 PM on scheduled check-out date. Exceptions may be considered on a case-by-case basis.

5. What should students do if they have to arrive after hours?

First, make every effort to call the Language Institute’s main number (+1-404-894-2425) to let someone know the student guest's plans. Next, upon arriving after hours, call the emergency duty phone (+1-404-428-6752) and a staff member will check the student guests in.

6. What are your office hours?

Summer Conference Season: 8:00 AM - 8:00 PM, 7 days per week;

Emergency Duty: 8:00 PM - 8:00 AM, 7 days per week

7. Will student guests have a private bathroom?

In Apartments, bathrooms are semi-private. There is a ratio of 1 bathroom to every 2 people.

8. Will housekeeping clean rooms and provide toilet paper?

No. Student guests must provide their own toilet paper, and are responsible for the cleanliness of their apartment, traditional, bathroom (in apartments), and bedroom. Trash receptacles are located in or near the residence halls for their convenience.
9. Are there laundry facilities in the buildings?

Yes.

10. How do student guests use the laundry facilities?

Student guests will be able to place money on their BuzzCard and use it to pay for doing laundry.

11. Are facilities handicap accessible?

Yes. Please notify Conference Services to make us aware of any special needs.

12. Are there phone jacks in the rooms? Can student guests make long distance calls?

No, we recommend bringing a cellphone, or purchasing a prepaid phone once you arrive if you are coming from outside of the United States.

13. Are Internet connections available in the apartments?

Yes. There are data ports in the rooms. You will need to bring your own CAT-5 Ethernet cord for wired service. Student guests must be sure their computers are free of shareware and any form of illegally downloaded materials.

All residents of an apartment share a living room and kitchen, and two residents share one bath. The private bedrooms are furnished with a twin bed (extra-long mattress), desk, desk chair, wardrobe, and dresser. Kitchens include a dishwasher, garbage disposal, and microwave as well as a full size stove, oven, and refrigerator. Living/dining spaces have a sofa, chairs, side tables, and dining table with chairs.

Items you may want to bring with you or purchase after you arrive in Atlanta:

<table>
<thead>
<tr>
<th>blanket, pillow, pillow cases</th>
<th>extra-long twin bed sheets (2 sets)</th>
<th>ethernet cable</th>
<th>bathrobe</th>
<th>shower tote bucket, soap, toiletries</th>
<th>towels, washcloths (at least 2 sets)</th>
</tr>
</thead>
<tbody>
<tr>
<td>toilet paper</td>
<td>shower shoes</td>
<td>laundry bag, detergent</td>
<td>clothes hangers</td>
<td>umbrella/poncho</td>
<td>alarm clock</td>
</tr>
<tr>
<td>desk &amp; floor lamps</td>
<td>power outlet strip</td>
<td>headphones</td>
<td>cellphone</td>
<td>pots and pans, dishes, cooking utensils, silverware</td>
<td>first aid kit &amp; medicine</td>
</tr>
</tbody>
</table>

Items that are prohibited and should not be brought to campus:

<table>
<thead>
<tr>
<th>tobacco and smoking products</th>
<th>alcoholic beverages</th>
<th>any appliance with an open heating element</th>
<th>lighted candles, fireworks, weapons, incense</th>
<th>lofts to raise bed</th>
</tr>
</thead>
<tbody>
<tr>
<td>pets</td>
<td>masking tape, nails, and any other item that may damage or deface painted walls</td>
<td>personal door locks</td>
<td>traditional extension cords</td>
<td></td>
</tr>
</tbody>
</table>